



**పట్టణ పేదరిక నిర్మూలన సంస్థ (ఆం.ప్ర)**

**MISSION FOR ELIMINATION OF POVERTY IN MUNICIPAL AREAS**  
Department of Municipal Administration & Urban Development, GoAP



From  
Sri. P. Chinna Thataiah,  
Mission Director,  
MEPMA.  
Govt. of A.P

To  
Sri. P.Krishna Mohan. PhD,  
Chief Executive Officer,  
SERP  
Govt. of A.P

Sir,

**Lr. Roc.No. 477 / CBS / 2016-17 / D2, /Date. /02/ 2017**

**Sub:** MEPMA-Implementation of Chandranna Bima-Request to allot one computer operator especially for urban claims in each district call centers - Reg.

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As you are aware that the State Government is closely monitoring the progress of implementation of Chandranna Bima scheme on day to day basis. Thus there is a need to strengthen the Urban Bima Mithras and district level staff to provide quick and quality insurance service to the members enrolled under Chandranna Bima. Policies under Chandranna Bima Scheme are increased to 40, 00,000 in urban areas due to which it is becoming difficult to monitor the claims. In order to provide quick and quality services to the beneficiaries there is a need to have a one Computer operator in each and every Zilla Samakya Call center exclusively to look after urban claims. Hence I request you kindly to take necessary action in the matter at the earliest.

**Yours Faithfully**

**Mission Director**

20-2-2017